

CASE STUDY – CHESTERFIELD ROYAL HOSPITAL NHS FOUNDATION TRUST

RTT validation to support PAS migration

In November 2014, following a recent migration to a new PAS, the Chesterfield Royal Hospital NHS Foundation Trust realised they had a requirement for validation services to review and correct pathways because:

- the migration had caused issues with clinical letters being difficult to locate;
- Ophthalmology was a particular problem area for the Trust.

Why choose Source RTT?

Chesterfield Royal Hospital NHS Foundation Trust engaged Source RTT to provide a validation team and consultancy services. We were engaged initially on an 8-week contract to reduce the backlog of pathways.

Initially Source RTT consultants visited Chesterfield to ensure a complete understanding of the client's needs and to offer advice and assistance. We took care of all of the practicalities involved in organising the team and the validation team were soon on site.

The validation team were hand-picked from our bank of experienced validators who each had:

- Completed and passed 18 weeks RTT training and assessment
- Current Information Governance Certificates
- Current DBS checks
- A confirmed right to work in the UK if applicable

An experienced supervisor was appointed to manage work allocation, communication with the Trust and day to day management of the validation team.

Project outcomes

The validation team of five, all with prior knowledge of the new PAS, were soon able to highlight a number of system problems with the PAS and helped the Trust identify a way of working which allows them to report each month as well as reduce the backlog of pathways. The system problems that were highlighted by the team were addressed by the Trust with help from the system supplier.

The validation work undertaken by the team also highlighted RTT knowledge gaps within the Trust. This helped the Trust to better understand where further RTT training was required with the aim of reducing the number of validations that were required each month prior to submitting their UNIFY reports.

We were consequently engaged to deliver a training session to Trust staff around RTT which was well received and highlighted to the Trust the fact that a more comprehensive training programme was required across other staffing groups within the Trust.

About Chesterfield Royal Hospital NHS Foundation Trust

Chesterfield Royal Hospital NHS Foundation Trust provide a full range of acute services to a population of over 416,000 across Chesterfield, Bolsover, North-East Derbyshire, High Peak and the Derbyshire Dales and North Amber Valley.

About Source Group

Source RTT is part of Source Group, one of the leading providers of integrated 18 weeks referral to treatment (RTT) management services to the NHS in England.

From our headquarters in High Wycombe, Buckinghamshire, we provide volume based support for RTT validations and CPD accredited web-based and classroom-based RTT training courses. We also offer bespoke consultancy in clinical pathway development, procedure development and policy design to address specific needs and enable Trusts to impact RTT management beyond the classroom. We offer:

- over 30 years' depth and breadth of knowledge and expertise in 18 weeks RTT
- over 50 years' NHS experience
- a focus on collaboration and flexible, sustainable solutions
- experience of leading national waiting list data validation programmes, commissioned by NHS England, across more than 100 Trusts
- an ability to track, manage, validate and identify training needs to pathway level using our Clear PTL software solution

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